



PO Box 92050
Elk Grove Village, IL 60009-2050

March 2, 2018

Patient Credit File Issue

Due to a technical issue with the HealthChoice Illinois Patient Credit File for the months of January and February 2018, claims payment for Hospice and Skilled Nursing Facilities providers were delayed.

The issue has been corrected and IlliniCare Health is currently running a claims project to address this issue. Please allow 30 days day for the project to be completed.

If you have specific questions, please feel free to reach out to Provider Services at 866-329-4701.

1-866-329-4701
TTY: 711

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